

Account Recovery from Any Device

Account recovery is the highest risk and highest cost processes in workforce identity because it is the point where most controls are suspended by design. Resolution defaults to a manual help desk process, which is costly, vulnerable to social engineering, and difficult to scale.

iProov Account Recovery replaces human judgment with an automated biometric check that's phishing resistant and AI-attack resistant. Workers recover access from any device without codes, complexity, or IT support - just their face.



Recover
your account



Right person



Real person



Right now



Securing the Identity Lifecycle: Automated Account Recovery

Eliminate help desk social engineering

Generative AI has industrialized social engineering, turning the IT help desk into a primary enterprise attack surface that threat groups like Scattered Spider exploit with a single phonecall. iProov closes this gap with an AI-resistant biometric check that can't be lost, stolen, or shared.

Reduce help desk costs and manual overhead

Password resets are a significant cost center that can represent over \$1,000,000 in annual costs for large enterprises. Self-service biometric recovery eliminates the reset cycle, reducing ticket volume and removing dependency on IT for access restoration.

Minimize account lockouts and drive productivity

Unlike passwords or tokens, you cannot lose or forget your face. The cloud-based solution works from any camera-enabled device, covering the most common recovery scenarios including lost or stolen devices.

50%

help desk calls
related to passwords
Gartner

\$70

average cost of password
reset tickets
Forrester

62%

breaches involve a
human element
Verizon DBIR, 2026

